

Privacy Policy for Play Jungle & Co

Effective Date: May 01, 2025

Welcome to Play Jungle & Co! Your privacy is important to us. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website, book services, or interact with us in person.

By using our services, you consent to the practices described in this policy.

Information We Collect

Personal Information

We may collect personal information that you provide directly, including but not limited to:

- Your name
- Email address
- Phone number
- Payment information (securely processed)
- Child's name and age (for bookings)
- Address (if provided for event-related services)

Automatically Collected Information

When you use our website, we automatically collect certain information through cookies and similar technologies, such as:

- IP address
 - Browser type and version
 - Device type and operating system
 - Pages visited, time spent on pages, and referring URLs
 - General location data based on your IP address
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How We Use Your Information

We use your information to:

- Process and confirm bookings and purchases
 - Communicate with you regarding reservations, updates, promotions, and special offers
 - Provide customer support and respond to inquiries
 - Improve our website, services, and customer experience
 - Maintain the security and integrity of our website
 - Comply with legal obligations and protect our legal rights
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3 How We Share Your Information

We do not sell or rent your personal information. We may share your data with trusted third-party service providers who help us operate our website, process payments, or deliver services, provided they agree to keep your information confidential.

We may also disclose your information:

- When required by law, subpoena, or other legal processes
 - To protect our rights, property, or safety and that of our guests or others
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4 Data Security

We implement appropriate security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no online system is 100% secure, and we cannot guarantee absolute security.

5 Your Rights and Choices

You have the right to:

- Access, correct, or delete your personal information
- Withdraw consent to marketing communications at any time
- Request restrictions on certain uses of your data

To exercise these rights, please contact us at contact@playjungle.org.

6 Cookies and Tracking Technologies

Our website uses cookies and similar technologies to enhance user experience, analyze site traffic, and support marketing efforts. You can adjust your browser settings to refuse cookies or to alert you when cookies are being used.

7 Children's Privacy

We do not knowingly collect personal information from children under 13 without parental consent. If we learn that a child under 13 has provided us with personal information without such consent, we will delete it promptly.

8 Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. Your continued use of our services after changes indicates your acceptance of the new policy.

9 Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us:

- **Email:** contact@playjungle.org
- **Phone:** (672) 998-8522
- **Address:** 3122 Mt Lehman Rd G135, Abbotsford, BC, Canada